

Public Water Supply District # 1 Of Ralls County

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Board meetings are held at the District Office on the 4th Tuesday of each month @ 6:30 p.m.

All meetings are open to the public and we welcome your questions, participation and involvement.

Board of Directors:

**Frank Burch,
President
Sub-district #5**

**Martin Judlowe,
Vice President
Sub-district #1**

**Robert Sergent,
Director
Sub-district #2**

**Danny Behl,
Director
Sub-district #3**

**Karla Strode,
Director
Sub-district #4**



Hello to everyone and welcome spring! This quarter's newsletter is all about leaks – the District's and you the customer!

As the temperatures begin to get warmer and the changes with the season are occurring, we are asking for your observation. It is about time to get back out in our yards, gardens and fields. The Board of Directors would like you to be aware of any unusual wet spots or standing water. This could be a waterline leak. If you encounter any, please contact our office and staff will be out to investigate. The District is always conscious of water loss and you can help keep it under control. This enables us to manage operating costs and directly relates to what customers pay for water. And for your keen eye, if it is a District leak, you will receive a \$25.00 credit!!!

Office staff requests for you to read the back of your bill every month for important information, most especially, keeping us up-to-date with your current phone number. We have an automated system we utilize for boil advisories, work in your area, delinquent accounts, and most importantly for this letter, high usage notifications. It is the quickest way you will know if you may have a leak causing a high bill.....don't wait for it to come in the mail, let us reach you immediately to lessen usage on the following bill cycle. However, now is also the time for pool fills, watering of yards and gardens; if you know you will have high usage, please give us a call if you don't want that automated message! In addition, we have become aware of some with cell phones who have our number blocked, thinking the automated call is spam – please save our number in your phone – if we are calling, it really is important.

Lastly, now that our new water plant is complete, we have upcoming plans to invest in the replacement of several water mains that have numerous known leaks. The first three will be Sunnyside Lane, Cree Drive, and a spur on Highway HH. Those three projects will cost approximately \$125,400, of which funds remaining from the water treatment plant loan will cover. There are additionally four mains that need addressed as well, in order to reduce water loss from leaks. Those four mains are estimated to cost approximately \$300,000. You may be aware of the President's recent announcement of the American Rescue Plan Act, which will include grant funding for water/wastewater infrastructure. There is very little known at this time as to how the funds will be allocated, however we currently serve three counties – Ralls, Marion, and Pike. We will be closely watching the availability, whether it will be through your counties listed above, or Missouri Department of Natural Resources. Rest assured we will attempt to obtain all of the grants we can in order to help in our determination to keep costs down. On that note, we want to thank the commissioners of Ralls County for the funds we received last year from the CARES Act - \$25,044 - every little bit helps us all! We encourage you to speak with your county commissioners and help us in our pursuits if we should return to the counties for funding requests.

We thank you for your patronage, support, and continued interest in our work here. As always, if you or your organization would like a tour of our water treatment plant, please just give us a call. We are proud of our accomplishments and the ability to serve you good, quality water. Have a wonderful summer!