

Public Water Supply District # 1 Of Ralls County, Missouri 3316 Market Street

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The Board has made a goal to provide a quarterly newsletter in order to keep you, our customer, up-to-date and informed on what's happening within your water district. We hope this finds you and yours well during these difficult times!

First of all, we would like to thank everyone for your patience and support during and after our transition from purchasing water from the Hannibal Board of Public Works to producing our own, a water treatment plant using water from deep wells. There have been some unforeseen issues to overcome and we are close to seeing the resolution. We do apologize for any inconvenience some may have experienced. Installation of additional pressure reducing valves on the west side as well as a new booster station to alleviate the low pressure experienced on the east side of the district, will complete the project. We continue to encourage anyone with questions or issues to call our office during business hours, Monday through Friday, 7:30 a.m. – 4:30 p.m., or visit our website at www.rallscountywater.com for information and/or to utilize our secure email.

Building and starting operation of the new plant has been a monumental task, and we have come far in the process since the board first decided in December 2016 to produce our own water. We believe the quality of water provided, along with the ability to “stand alone” for future generations is worth all the blood, sweat, and tears it has taken to complete the project. We welcome tours! If you or your group would like to tour water treatment plant in operation, please just give us a call!



Another change we recently made, which you may have noticed, is getting your bill to you faster. The board decided to send monthly bills within five days of reading in order to provide more time for the bill to reach you via mail and allow additional time to pay by the 15th of each month and avoid penalties. We hope this is of some help to all. Don't forget to read the back of your bill each month for important information!

Our current board consists of the following members, along with their tenure serving:

Sub-district #5	Frank Burch, President	20 years
Sub-district #1	Martin Judlowe, Vice-President	17 years
Sub-district #2	Robert Sergent, Director	10 years
Sub-district #4	Charles Strode, Director	9 years
Sub-district #3	Danny Behl, Director	7 years

We welcome your input and attendance at our monthly meetings, the 4th Tuesday of each month at 6:30 p.m. Meetings are held at the district office located at 3316 Market Street. We are currently practicing social distancing and ask that you call ahead so we may provide safety precautions.

Our next quarterly newsletter will be available on our website and we will notify you on your bill.

As before, we thank you for your support and look forward to our future together!